



# FER-PAL Construction USA LLC

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## WHY DO WE NEED TO COME INTO YOUR HOUSE or BUSINESS?

August 13, 2019

To: Residents and Businesses

Subject: Water Meter Access

Project: Eastlawn, Boston, Beechwood. Oaklawn, Elmwood, City of East Grand Rapids, 2019

Ladies and Gentlemen:

We are the contractor performing the water main lining improvements in your area. During the course of the project, we will require access to your water meter on several occasions allowing us to complete a series of operations and to confirm the quality of our work. Your help is imperative to make the project proceed faster and more efficiently for you and your neighbors. We thank you for your patience and cooperation.

The following operations will require entry to the water meter location. Depending on your locality, the meter may be inside your house, business, or an outside meter vault. A door “knocker” notice will be placed on your door asking you to call us to schedule an appointment. Please respond quickly. DO NOT DELAY. In some instances, where someone is available, we may knock on the door and ask permission for access.

Visit 1:

Remove your meter from service and install temporary plugs creating an air gap to isolate your water service from the water main. At this point, you should have an approved temporary water source connected to the building.

Visit 2:

Reinstall the meter to your service, test the water flow at your service, and close the meter service valves at the meter after lining has been completed. In the event that your water provider is furnishing new meter equipment, the new meter will be installed at this time.

Visit 3:

Restore the meter service valves to the open position reinstating your normal service. The temporary water connection will be removed unless meter service valves need repair.

Visit 4 (If required):

Due to age and lack of operation, your meter service valves, on occasion, may fail and require replacement. If this happens during our operation, we will ask our licensed plumber to schedule an appointment to replace the valves at no cost to you. This will require you to be present to gain access the meter one last time.

Any Fer-Pal staff performing this work will have a Fer-Pal Photo Identification Badge and carry a meter log sheet so that you can provide contact information, if desired, for future reinstatement times of meters.

Thank you,



**FER-PAL Construction USA LLC**

Meter Notification  
City of

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FER-PAL INFRASTRUCTURE