



CITY OF EAST GRAND RAPIDS

750 LAKESIDE DRIVE SE-EAST GRAND RAPIDS, MICHIGAN 49506

NOTICE-Water Service Line Replacement

Dear East Grand Rapids Resident/Property Owner:

This notice is being provided to you to advise that your water service line will be replaced on _____.

There may be a short disruption to service during the process. Restorations in the ROW will be completed as soon as possible.

At the conclusion of your service line replacement, please follow the provided flushing instructions:

Service Line and Internal Plumbing Flushing Instructions

The City of East Grand Rapids would like to inform you that we recently performed routine work on the water system and your water service line may need flushing. We recommend that you flush your interior plumbing to remove any particles that may have broken loose inside your pipes.

Please follow the instructions below to maintain the quality of the water in your home:

1. Open the outdoor water faucet closest to the service line that enters your home. Allow it to run for approximately 10 minutes. Next, repeat this same process on all faucets inside your home using the cold tap only. Begin with the faucets at the lowest level of the home. Be sure to remove the faucet aerators on interior faucets (a small screen that is screwed into the faucet) before turning on the water.
2. If there is no outside faucet, begin at the interior faucet closest to your water meter after removing the aerator.
3. Continue with the cold-water faucets at the lowest level of your home after removing aerators and systematically fully open the faucets throughout your home.
4. Allow the cold water to run for at least 10 minutes from each faucet. Don't forget to include your bathtubs and showers.
5. Turn off each faucet beginning with those located at the highest level of your home.
6. Clean and reinstall all faucet aerators.

During this process:

- Avoid consuming the water. This flushing process is meant to stir up sediment in your pipes to rinse it out. After this process is completed, you may use your water as usual.
- Do not use hot water or open hot water faucets.
- Do not use an ice maker or a filtered water dispenser.

Thank you for your cooperation.

East Grand Rapids Department of Public Works